CUSTOMER SUPPORT

PHONE:

1-800-365-3047

EMAIL: customerservice@coreproducts.com

FAX: 1-715-294-2622

POSTAL MAIL: Core Products International, Inc. ATTN: Customer Service 808 Prospect Avenue Osceola, WI 54020-9950



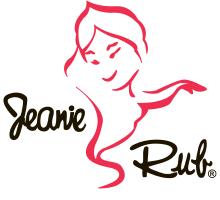




PRO-3401.V7.2014.0722



Jeanie Rub® Owner's Manual



The Jeanie Rub Massager is proudly manufactured in the USA.

Table of Contents

Your Jeanie Rub Massager		. 2
Indications for Use	•	. 3
General Warnings and Precautions		. 3
Operating Instructions		. 5
Care and Maintenance		. 6
Warranty Information		. 7
Troubleshooting		. 8
Accessories		. 9
Customer Support	•	11



ACC882 - Jeanie Rub Fleece Cover

If you enjoy your massage with the aid of oils or lotions, prolong the life of your massager's vinyl pad with this washable, snug-fitting fleece pad cover. The soft fleece cover feels gentle on skin, applies easily and is the perfect companion to your Jeanie Rub Massager. Made in USA.

ACC886 - Jeanie Rub Sheepskin Cover

Made from genuine Australian sheepskin, this luxuriously soft cover is the ultimate in comfort as well as added protection for your Jeanie Rub's vinyl pad. So soft and sensual, it's a worthy indulgence. Machine washable. Made in USA.

ACC896 - Jeanie Rub Paraspinal Accessory

Expand the versatility of your Jeanie Rub with the new Paraspinal Accessory. An excellent tool for both single or multiple trigger point therapy and paraspinal therapy to help relax muscles and stimulate blood flow. Soft molded foam feels smooth and gentle against skin, yet firm enough to get the job done. Durable hook and loop straps attach easily to Jeanie RubMassager. Attachment simply wipes clean. Made in USA.

ACC897 - Jeanie Rub Extremity Accessory

Perfect for massaging arms and legs, the Extremity Accessory offers more possibilities for your Jeanie Rub Massager. Isolate painful areas with its dual-point design, increasing circulation and oxygenation to help relieve pain. Soft molded foam feels smooth and gentle against skin, yet firm enough to get the job done. Fits snugly over the vinyl pad with a durable hook and loop strap to attach easily to Jeanie Rub. Attachment simply wipes clean. Made in USA.







JEANIE RUB ACCESSORIES



Protect your investment & expand your toolbox with these great accessories!

ACC884 - Jeanie Rub Wall Hanger

Conveniently store your Jeanie Rub Massager with this attractive solid wood hanger. Perfect for the busy professional office or keeping your Jeanie Rub close at hand. Mounts easily to wall with screws (provided).

ACC885 - Jeanie Rub Bag

Traveling with your Jeanie Rub Massager is easier with this convenient shoulder bag. The reinforced black nylon bag features a wide shoulder strap for comfort and extra space for supplies. 12.5" x 8.5" x 8.5" (32cm x 22cm x 22cm)

ACC893 - Jeanie Rub Terry Cover

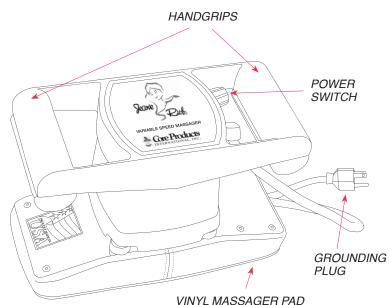
This terry cloth cover fits snugly over the vinyl pad of your massager and protects it from wear. The terry cover can also be used to hold medium-sized hot and cold packs to increase the therapeutic benefits of massage. Use cold to help reduce inflammation and heat to soothe sore muscles. Machine washable on gentle cycle and drip dry. Sold in packages of three.

ACC892 - Jeanie Rub Sure-Chek[®] Cover



Sure-Chek fabric is an industry standard in hospitals and clinics to help maintain sterile environments. Our Sure-Chek cover provides a protective barrier between skin and the massager, and helps prevent the transfer of germs from one client to another. Cover fits snugly over the vinyl pad of your massager and protects it from wear. Machine washable on gentle cycle and drip dry. Sold in packages of three.





Jeanie Rub Variable Speed Massager
Model: 3401
Universal motor
110 – 120 VAC / 60 Hz / 2 Amps
Operates at 1400 - 4600 rpm
Rotary power switch/speed control
6.05 lbs. (2.7 kg)

All massagers feature die cast aluminum components with powder coated finish, unique four point orbital massage therapy action, premium cushioned vinyl massager pad, and 13-foot power supply cord. Each massager is assembled in the United States according to CSA standards for safe consumer use.



All Jeanie Rub Massagers are built to ANSI Standards and certified by the Canadian Standards Association. The CSA mark on your Jeanie Rub ensures that it has been evaluated to meet or exceed the ANSI/UL/ CSA consumer safety standards for use in the United States and Canada.





INDICATIONS FOR USE

The Jeanie Rub Massager delivers invigorating 1400 - 4600 rpm massaging action with a twist of the switch. Ideal for personal health, fitness and sports massage, the Jeanie Rub Massager safely helps to relax tight muscles and helps relieve tension. Use the Jeanie Rub massager on any part of the body, head to toe.

GENERAL WARNINGS AND PRECAUTIONS

DANGER: To reduce the risk of electrical shock.

Connecting this product to an improperly grounded electric receptacle may result in fire or electric shock. Using this product near water may result in electric shock. If you suspect massager may have come into contact with water, do not use.

Grounding Instructions:

This product is equipped with a grounding plug which must be connected to a properly installed and grouned 120 volt receptacle. In accordance with all local codes and ordinances, do not modify the plug provided. Check with a qualified electrician or serviceman if you are in doubt as to whether the receptacle is grounded.

- This product is designed to operate on a standard grounded 120 volt receptacle.
- Use massager only for its intended use, as described in this manual.
- Do not operate under blanket or where air openings can become blocked. Keep air openings free of lint, hair or other debris. Excessive heat buildup can result in fire or injury.
- This product should never be left unattended when plugged into a receptacle.
- Do not operate if cord has been damaged.

Out-of-Warranty Return Process:

If your Jeanie Rub Massager is ineligible for warranty service, but is repairable, contact the Customer Service Department at Core Products at 1-800-365-3047. Core Products requires a Return Authorization (RA) number for any return to the factory. The consumer is responsible for packing the product in acceptable packaging. Shipping and freight coverage is not covered when the Limited One Year Warranty has expired.

TROUBLESHOOTING

Special Motor Information:

The universal motor in the Jeanie Rub Massager incorporates carbon brushes. When used extensively at very low rpm levels, carbon can build up on the motor contacts, decreasing the massager's effectiveness. Core Products recommends that after each low rpm usage, the massager is run for a few minutes at a higher rpm level to ensure carbon buildup is cleaned from the motor contacts. This will prolong the life of the carbon brushes and optimize the massager's performance.



LIMITED ONE YEAR WARRANTY

Core Products International strives to provide the best quality products and the best possible service. Your purchase of the Jeanie Rub Massager comes with a

Limited One Year Warranty. Defective products reported within one year of date of purchase will be replaced or repaired. This warranty covers mechanical or structural defects in workmanship within the coverage limitations listed below.

General Limitations:

- The warranty begins on the original purchase date or on the date of delivery.
- The warranty is valid only if the massager has not been misused or damaged in any way that is beyond the control of Core Products.
- Warranty does not apply to Jeanie Rub Massagers receiving unauthorized repairs.
- Warranty does not apply to Jeanie Rub Massagers purchased out of the box.
- Proof of purchase is required for all warranty repairs or returns.

Return Process:

Contact the Customer Service Department at Core Products at 1-800-365-3047 for all warranty repairs or returns. Core Products requires a Return Authorization (RA) number for any return to the factory. The consumer is responsible for packing the product in acceptable packaging. All returns require scheduling by the Customer Service Department at Core Products.

PLEASE SEND RETURNS TO:

Core Products International, 1505 Parker Drive, Chetek, WI 54728-7935

- Do not operate if massager is not functioning properly.
- Do not use outdoors.
- Do not place massager near heated surfaces.
- Do not use accessories other than those recommended by the manufacturer.
- Do not use for periods of time longer than 20 minutes to avoid overheating.
- Avoid using excessive pressure to avoid overheating.
- Do not use massager while standing on damp floor or while bathing/showering.
- Never insert objects into opening on massager.
- Unplug massager from receptacle when not in use.
- Allow adequate time for unit to cool down before storing.
- Do not carry massager by power cord.

⚠ PRECAUTIONS

- Use caution when wearing loose clothing or jewelry while operating massager. Loose clothing, jewelry and hair may get caught in the moving parts of this product.
- Do not allow children to use massager.
- Do not massage any area of the body that is swollen, inflamed, hemorrhaging or covered with skin lesions.
 Do not use on individuals with tumors, thrombophlebitis, varicose veins, or lung conditions such as tuberculosis, pneumothorax, tumors or diseases of the chest wall.
- Do not use massager if any abnormal discomfort is experienced during operation.

OPERATING INSTRUCTIONS

Note: Your Jeanie Rub Massager runs up to a design specification of 4600 RPMs. If you are accustomed to older Jeanie Rub models, this faster speed may seem rough. Please be assured this is completely normal as each unit is individually tested to meet our standards.

- 1. Plug power cord into 120 volt wall receptacle.
- 2. Firmly grasp massager handgrips with both hands from above with thumbs toward center of unit.
- 3. Using right hand, turn rotary power switch clockwise to begin operation.
- 4. Turn rotary power switch to adjust speed to a medium operating mode.
- 5. Place massager in contact with body.
 - Allow massager to do the work. It is not necessary to press or bear down on massager to achieve results.
 - Find a speed that is most comfortable to the individual. Use lower speeds to ensure a more soothing massage.
 Use higher speeds to deliver a more invigorating massage.
 - Therapeutic benefits can be achieved in as little as 5-10 minutes per area, but may vary by individual.
 - For direct contact on skin, Core Products recommends using any of the Jeanie Rub covers to protect the vinyl pad of your massager. Using covers also allows the use of oils, lotions or creams. Using these products without a cover can prematurely crack and erode the vinyl pad. (See pages 9 -10 for covers.)
- 6. Using right hand, turn rotary power switch counterclockwise to stop operation.

CARE AND MAINTENANCE

To keep your massager working and looking its best, follow these simple steps.

- 1. Unplug your massager from receptacle before cleaning.
- 2. Wipe the vinyl pad of the massager with a damp cloth and mild detergent to clean. Do not use products containing alcohol, as this may cause the vinyl to prematurely crack and erode.
- 3. When cleaning around power switch or air openings, use a dry cloth only. Never use a damp cloth to clean these areas.
- 4. This product is maintenance free. No periodic lubrication or servicing is required.
- 5. Allow adequate time for massager to cool down before storing.
- 6. When your massager is not in use for extended periods of time, store unit in area free of dust and moisture. We recommend purchasing the Jeanie Rub Bag to protect your Jeanie Rub Massager and this Owner's Manual.